

GENERAL PRODUCT STATEMENT

Issued on: 2026/03/26

Products supplied by **Sun Chain Trading Co., Ltd.** are manufactured and inspected in accordance with internally established quality control procedures and are intended to provide a consistent level of performance under normal conditions of use.

1. Quality Principle

Products are evaluated prior to shipment based on general quality criteria, including but not limited to:

- Surface condition
- Functional performance
- Structural integrity

All evaluations are conducted in accordance with Sun Chain's internal quality standards to ensure a reliable level of product performance.

2. Application

The suitability of products for specific applications shall be the responsibility of the customer.

Sun Chain does not assume responsibility for product selection in relation to any specific project or usage requirements.

3. Warranty Period

Warranty terms may vary depending on product category and application.

Unless otherwise agreed in writing, a minimum warranty period of twelve (12) months from the date of shipment is generally provided.

4. Limitation of Liability

To the extent permitted by applicable law, Sun Chain shall not be liable for any indirect, incidental, or consequential damages arising from the use of its products.

5. Exclusions

Sun Chain shall not be responsible for:

- (a) Improper installation or misuse

- (b) Damage caused by external force or handling
- (c) Environmental conditions, including but not limited to humidity, corrosion, or chemical exposure
- (d) Normal wear and tear

6. Responsibility and Resolution

In the event of any confirmed issue, Sun Chain may, at its discretion, provide an appropriate resolution, including but not limited to replacement, repair, or other commercial arrangements.

Sun Chain reserves the right to determine the appropriate course of action based on the actual circumstances.

Unless otherwise agreed in writing, this statement represents general principles for reference and does not constitute any binding obligation.

7. Validity

This document is provided for general reference only and does not constitute any binding obligation or guarantee.

Any specific requirements, specifications, or commercial terms shall be subject to separate agreement.

8. Governing Principle

In case of any discrepancy, the final terms shall be defined by mutually agreed contracts or commercial documents.

Sincerely,

Sun Chain Trading Co., Ltd.